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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA  
SAN JOSE DIVISION

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KENNETH B. QUANSAH, JR.  
Plaintiff,  
v.  
DEL CORONADO APARTMENTS, et al.,  
Defendants.

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Case No. [5:16-cv-05667-EJD](#)

**ORDER GRANTING DEFENDANT'S  
MOTION TO DISMISS**

Re: Dkt. No. 6

Plaintiff Kenneth B. Quansah, Jr. ("Plaintiff") filed this putative civil rights action against Defendants Del Coronado Apartments and the City of San Jose after he was removed, or as he puts it, "evicted" from a residence. Federal jurisdiction arises pursuant to 28 U.S.C. § 1331, and Del Coronado Apartments moves to dismiss the Complaint. Dkt. No. 6. Plaintiff opposes.

Because this matter is suitable for decision without oral argument, the motion hearing will be vacated. And because Plaintiff has not established that any defendant was properly served with process, the motion to dismiss will be granted for the reasons explained below.

**I. BACKGROUND**

The factual allegations in the "Complaint for Punitive Damages, Compensatory Damages and Damages" are sparse. The court infers that Plaintiff was living in a residence located within the Del Coronado Apartments. Plaintiff alleges that on an unspecified date and without prior notice, Officers Lee and Harris "evicted Plaintiff from his apartment and permanent place of abode with excessive force." Dkt. No. 1, at p. 3. He alleges the officers removed him "in the middle of the night" from "the apartment door and dragged him to a transporting police car by the side of the street," even though he had paid rent. *Id.* at p. 4. Plaintiff suffered severe "cuts,

bruises, twisted arms, injured wrist, fractured arms and shoulders” and needed medical care. Id. Plaintiff alleges “the officers claim [P]laintiff is a foreigner and came to this country to take advantage of them.” Id. at p. 4.

As to Del Coronado Apartments, Plaintiff alleges it “replaced the old lock to the apartment” while he was out, leaving him “locked-out.” Id. at p. 5. He claims an unspecified person “said [P]laintiff is a foreigner and came from Africa to take advantage of him.” Id.

Plaintiff's federal cause of action appears to arise under 42 U.S.C. §§ 1981 and 1983. He also lists a series of potential causes of action under state law, including negligence, defamation, and intentional and infliction of emotional distress.

## II. LEGAL STANDARD

Though Del Coronado Apartments moves for dismissal under two rules, only one requires discussion at this point.

“A federal court does not have jurisdiction over a defendant unless the defendant has been served properly under [Rule] 4.” Direct Mail Specialists v. Eclat Computerized Techs., Inc., 840 F.2d 685, 688 (9th Cir. 1988); see also Murphy Bros., Inc. v. Mitchell Pipe Stringing, Inc., 526 U.S. 344, 350 (1999) (“Service of process, under longstanding tradition in our system of justice, is fundamental to any procedural imposition on a named defendant.”). Mere notice that a lawsuit is pending is not sufficient. Rohit Biochem Pvt. Ltd. v. Arya Group, Inc., No. CIV S-07-1575 FCD GGH, 2009 U.S. Dist. LEXIS 48740, at \*3, 2009 WL 1635175 (E.D. Cal. June 10, 2009) (citing Omni Capital Int’l, Ltd. v. Rudolf Wolff & Co., Ltd., 484 U.S. 97, 104 (1987)).

Federal Rule of Civil Procedure 12(b)(5) permits a defendant to challenge the mode or method of service of the summons and complaint. Where the validity of service is contested, the burden is on the party claiming proper service to establish its validity. Cranford v. United States, 359 F. Supp. 2d 981, 984 (E.D. Cal. 2005) (citing Grand Entm't Group, Ltd. v. Star Media Sales, Inc., 988 F.2d 476, 488 (3d Cir. 1993)). If service of process is insufficient, the court may dismiss an action or simply quash the service. See S.J. v. Issaquah Sch. Dist. No. 411, 470 F.3d 1288, 1293 (9th Cir. 2006).

### 1           **III. DISCUSSION**

2           Under Rule 12(b)(5), Del Coronado Apartments argues the causes of action asserted  
3 against it must be dismissed, or that service of process must be quashed, because the method of  
4 service utilized by Plaintiff was inconsistent with the applicable authority. This argument is  
5 meritorious not only as to it, but as to the other defendant as well.

#### 6           **A. Del Coronado Apartments**

7           According to the “Affidavit of Service of Summons and Complaint,” Plaintiff sent copies  
8 of the Summons, Complaint, and request to waive service of summons via certified mail with  
9 return receipt requested to “The President/Manager” of “Del Coronado Apartments Company” on  
10 October 20, 2016. Dkt. No. 5. Though it received the other documents, Del Coronado  
11 Apartments does not indicate it received a waiver of summons form. Decl. of Maher J. Louis,  
12 Dkt. No. 6, at ¶ 4.

13           Although Plaintiff does not allege its form, it appears that Del Coronado Apartments is a  
14 business entity. Pursuant to Federal Rule of Civil Procedure 4(h)(1), there are two ways to serve  
15 corporations, partnerships or other business associations: (1) in the same way as serving an such  
16 an entity under state law, and (2) “by delivering a copy of the summons and of the complaint to an officer, a managing or general agent, or any other agent authorized by appointment or by law to  
17 receive service of process and - if the agent is one authorized by statute and the statute so requires  
18 - by also mailing a copy of each to the defendant.”

19           California Code of Civil Procedure provides for service of process on business entities  
20 through its officers, including any “general manager,” but if none of those individuals can be  
21 served, by leaving a copy of the summons and complaint during office hours with a “person who  
22 is apparently in charge,” and thereafter mailing a copy of the summons and complaint by U.S.  
23 Mail. Cal. Code Civ. Proc. § 415.20. Additionally, “Rule 4(h) requires personal service on  
24 someone at the corporation, and service by mail to a general corporate address is not sufficient.”  
25 Belle v. Chase Home Fin., No. 06-CV-2454, 2007 U.S. Dist. LEXIS 37199, at \*8, 2007 WL  
26 1518341 (S.D. Cal. 2007) (citing Larsen v. Mayo Med. Ctr., 218 F.3d 863, 868 (8th Cir. 2000)).

1 All parties, including those without counsel like Plaintiff, are expected to comply with the  
2 procedural rules regarding service of process. See Carter v. Comm'r of Internal Revenue, 784  
3 F.2d 1006, 1008 (9th Cir. 1986).

4 Here, Plaintiff has not satisfied his burden to show that Del Coronado Apartments was  
5 properly served with the Summons and Complaint. As noted, the only relevant evidence in the  
6 record - other than Plaintiff's conclusory statement in response to the motion - is the service  
7 affidavit. But that document only reveals service by mail and nothing more. It does not show that  
8 anyone authorized to accept service received the documents, particularly since the return receipt  
9 was signed by an unknown individual named "Le." Such service is not authorized by either  
10 method outlined in Rule 4(h)(1). The court, therefore, finds that personal jurisdiction over Del  
11 Coronado Apartments has not been perfected. Direct Mail Specialists, 840 F.2d at 688.

12 **B. City of San Jose**

13 Furthermore, the court notes that service on the City of San Jose or its police department  
14 has not been properly effectuated.<sup>1</sup> For such a defendant, Federal Rule of Civil Procedure 4(j)(2)  
15 requires service by "(A) delivering a copy of the summons and of the complaint to its chief  
16 executive officer; or (B) serving a copy of each in the manner prescribed by that state's law for  
17 serving a summons or like process on such a defendant." Fed. R. Civ. P. 4(j)(2).

18 This court has previously explained to Plaintiff that "[w]hen proceeding under Rule  
19 4(j)(2)(B), California law provides the *who* and *how* a summons can be served on a governmental  
20 agency." Quansah v. Comm'r, Soc. Sec. & Disability Admin., No. 5:13-cv-05940 EJD, 2014 U.S.  
21 Dist. LEXIS 73351, at \*16, 2014 WL 2214035 (N.D. Cal. May 28, 2014) (emphasis preserved).  
22 More specifically:

23 The *who*: a summons may be served on a local governmental entity  
24 'by delivering a copy of the summons and of the complaint to the  
25 clerk, secretary, president, presiding officer, or other head of its  
governing body.' Cal. Civ. Proc. Code § 416.50. The *how*: (1) by

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27 <sup>1</sup> The court considers this issue in the absence of an appearance from the City of San Jose because  
28 it would have to do so if Plaintiff sought entry of default judgment based on the current status of  
service. See In re Tuli, 172 F.3d 707, 712 (9th Cir. 1999).

1 personal delivery, (2) ‘by leaving a copy of the summons and  
2 complaint during usual office hours in his or her office . . . with the  
3 person who is apparently in charge thereof, and by thereafter  
4 mailing a copy of the summons and complaint by first-class mail,  
5 postage prepaid to the person to be served at the place where a copy  
6 of the summons and complaint were left,’ or (3) by first class mail  
7 sent ‘to the person to be served, together with two copies of the  
8 notice and acknowledgment [form] . . . and a return envelope,  
9 postage prepaid, addressed to the sender.’ Cal. Civ. Proc. Code §§  
10 415.10, 415.20(a), 415.30(a). Service through the third option ‘is  
11 deemed complete on the date a written acknowledgment of receipt  
12 of summons is executed, if such acknowledgment thereafter is  
13 returned to the sender.’ Cal. Civ. Proc. Code § 415.30(c).

14 Id. at \*16-17 (emphasis preserved).

15 Plaintiff has not complied with the *who* or *how* requirements of Rule 4(j)(2) and the  
16 relevant provisions of California law. Plaintiff did not direct service to an authorized person by  
17 sending documents to “The Police Chief/President” and the City Attorney because there is no  
18 indication that either is authorized to accept process on behalf of the City of San Jose. Plaintiff  
19 also failed to utilize an appropriate method of service by merely sending the Summons and  
20 Complaint through the mail without the correct state form for notice and acknowledgment and  
21 without a postage-prepaid return envelope.

22 Thus, like Del Coronado Apartments, the court finds that it lacks personal jurisdiction over  
23 the City of San Jose or the police department. Direct Mail Specialists, 840 F.2d at 688.<sup>2</sup>

#### 24 **IV. ORDER**

25 Based on the foregoing, Del Coronado Apartments’ Motion to Dismiss (Dkt. No. 6) is  
26 GRANTED, such that the prior attempt at service is QUASHED. Service on the City of San Jose  
27 is also QUASHED.

28 Though it has since expired, the court extends the deadline for service of process under  
Rule 4(m) to **May 19, 2017**. By that date, Plaintiff must re-serve Del Coronado Apartments  
through an authorized method of service as discussed above and must file proof of such of service

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<sup>2</sup> Nor does the court have personal jurisdiction over the individuals affiliated with Del Coronado Apartments or the City of San Jose named in the Complaint. Plaintiff has not submitted any evidence to show that any of these individuals were served with process.

1 in a manner that conforms to Federal Rule of Civil Procedure 4(l).

2 Also by **May 19, 2017**, Plaintiff must re-serve the City of San Jose through an authorized  
3 method of service and must file proof of such of service in a manner that conforms to Federal Rule  
4 of Civil Procedure 4(l).

5 Plaintiff is advised that the court will dismiss this action against all defendants pursuant to  
6 Federal Rule of Civil Procedure 4(m) without additional notice if proof of service is not filed by  
7 the designated deadline.

8 The hearing scheduled for May 4, 2017, is VACATED.

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10 **IT IS SO ORDERED.**

11 Dated: May 2, 2017

  
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13 EDWARD J. DAVILA  
14 United States District Judge

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